



Gain confidence in your hospital revenue cycle.

Charge Accuracy

AppRev has developed a comprehensive solution that tests the accuracy of a hospital’s revenue cycle.

Charge Accuracy learns from the hospital’s data to predict missing procedures, charges and inaccurate coding. AppRev tests the post edit claims using its proprietary rule set of over 500,000 inpatient and outpatient rules.

Charge Accuracy uses payer specific rules to identify specific errors or “Findings”. These Findings typically lead to additional net revenue, but in a small number of instances the Finding may lead to a negative result. The overall goal is to improve the accuracy of the revenue cycle through this solution. Customers use the Findings to identify high value services for corrections and rebilling. Customers also use the Findings to identify trends of errors and opportunities for process improvement.

Case Study

A regional, 212 bed short term acute care facility began implementation of AppRev’s Charge Accuracy solution in July of 2017.

- AppRev received and processed three months of post edit ANSI 837 data through the Charge Accuracy solution.
- Using the customer’s managed care agreements, AppRev customized the solution to identify and value opportunities, “Findings”, within the data.
- AppRev reviewed the results with customer leadership to identify and automate workflow for working the Findings.
- “Focused Findings” are identified.
 - These are Findings that the AppRev team marks for the highest priority.
 - Where the AppRev team has access to the clinical and financial record, they will research these Findings and mark them as verified.

Dashboard | Workflow Rules | All Findings | Deliverable | Reports

All Focused Findings 88 \$465,760	All Unworked Findings 1,301 \$182,412	All Worked Findings 841 \$627,464
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RULE CLASS	COUNT	VALUE
Accepted		
add_on_codes_ancillary	2	\$12,601
add_on_codes_cardiology	2	\$12,859
blood_trans2	4	\$3,360
device_wo_px	3	-\$22,582

RULE CLASS	COUNT	VALUE
Accepted		
add_on_codes_ancillary	3	\$12,601
add_on_codes_cardiology	5	\$23,974
add_on_codes_him	6	-\$34
add_on_codes_lab	6	\$1,203

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Results

In the first ninety days, the customer rebilled sixty-four accounts and was paid a difference of \$344,648 for an average of over \$5,385 per account based on AppRev Findings.

Dashboard Workflow Rules All Findings Deliverable Reports

Report: Value Statement

Period Date Start: December, 2017 Period Date End: December, 2017

CATEGORY	PERIOD VALUE GAIN	CUMMULATIVE VALUE GAIN
Implemented	0.00	0.00
Rebilled and Paid	0.00	344,648.75
Totals	0.00	344,648.75

362 accounts have been identified for re-billing in addition to the initial rebills. In addition to the rebills, a breakdown in the linkage between order entry and charging was identified, with the value currently being determined. AppRev will monitor and report of the value of errors avoided based on implemented Findings.

Dashboard Workflow Rules All Findings Deliverable Reports

Quick Filters: Finding Status Rule Class Assigned User Work Queue

Clear Filters Update Finding Status Edit Notes Details History Export Rule Class Key

STATUS DATE	CORRECT CODE	ERROR CODE	REBILL STATUS	REBILL STATUS DATE	CLAIM
			Rebill Requested	2017-11-22	92608, 97110, 97140, 97530, 97532, G0283
			Rebill Requested	2017-11-13	36415, 76801, 76812, 76817, 80053, 81001, 84702, 84703, 85025, 93976, 99284, P9612
	36430		Rebill Requested	2017-09-12	31500, 32551, 36556, 38100, 71010, 88305, 96374, 96375, 99285, J0171, J1170, J2370, J3
	36430		Rebill Requested	2017-09-12	36415, 36556, 51702, 70450, 70496, 71275, 74174, 80053, 82803, 82962, 83605, 83735, 84
	36430		Rebill Requested	2017-09-12	36415, 49320, 80048, 80053, 82962, 84702, 85025, 85027, 85610, 85730, 86850, 86900, 86
	36430		Rebill Requested	2017-09-12	36415, 58554, 81005, 81025, 85025, 86850, 86900, 86901, 86923, 88307, 93005, G0378, J
			Rebill Requested	2017-10-23	31500, 92950, 99285, J0171, J3490, P9016
			Rebill Requested	2017-11-17	36415, 36556, 74170, 76027, 80048, 80053, 80207, 81010, 85025, 85026, 85000, 85000, 85

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Results

The most current value statement shows that after 24 months, 1,013 accounts have now been rebilled for a total payment of over \$2.56 million.

Report: Value Statement Export

Period Start: October, 2019 📅 Period End: December, 2019 📅

CATEGORY	PERIOD VALUE GAIN	CUMULATIVE VALUE GAIN
Implemented	323.64	1,116.38
Rebilled and Paid	385,332.09	2,561,567.30
Totals	385,655.73	2,562,683.68